

# LIMITED WARRANTY

TY-LAN ENTERPRISES INC. warrants to the original purchaser of SHADOE® TRACK, the under deck fasteners, that these products are free from manufacturing and material defects and will hold your deck boards firmly in place for thirty (30) years.

The procedure for obtaining performance of the product obligation is simple. If the SHADOE® TRACK fastener described above should fail just forward the fastener prepaid to our nearest distribution centre or contact our nearest distribution representative for inspection of the product. If inspection substantiates that the product has failed and is covered under the warranty, a new replacement fastener will be forwarded to you at no charge.

If the SHADOE® TRACK fastener failed during the first five (5) years following the date of purchase, TY-LAN ENTERPRISES INC. will refund in full the purchase price of the failed product.

If the SHADOE® TRACK fastener fails to satisfy the above requirement more than five (5) years following the date of purchase but less than thirty (30) years following the date of purchase, TY-LAN ENTERPRISES INC.

will refund a pro rata share of the purchase price equal to that percentage of the thirty (30) year time period the SHADOE® TRACK fastener failed to fulfil the obligations of this warranty.

TY-LAN ENTERPRISES INC. does not warrant SHADOE® TRACK under deck fasteners from :

1. Damages caused by the use of the product for purposes other than that for which it was designed.
2. Defects caused by improper installation or installation contrary to the instructions provided with the sale of the product.
3. Damage during shipment.
4. Damages caused by disaster, such as fire, flood wind, earthquake and lightning.
5. Failure due to motor vehicle traffic.
6. Damages caused by abnormal weight being placed on the product.
7. Any other abuse or misuse by the buyer.
8. Use of fasteners other than those recommended by TY-LAN ENTERPRISES INC.

Neither TY-LAN ENTERPRISES INC. nor its distributors, unless indicated otherwise by them, will be liable for any labour involved in replacing the fastener.

In no event shall TY-LAN ENTERPRISES INC. be liable for special, incidental or consequential damages or any delays in the performance of this warranty due to circumstances beyond its control. Damages that TY-LAN ENTERPRISES INC. will not be responsible for include, but are not limited to, loss of profits, loss of use of the product or any associated product or equipment, cost of capital, cost of any substitute equipment, facilities or services, down time, claims of third parties including customers, and injuries to property.

*CORPORATE HEADQUARTERS:*

**TY-LAN ENTERPRISES INC.**

1570 NORTH ROUTLEDGE PARK  
LONDON, ONTARIO. CANADA  
N6H - 5L6

## WARRANTY AND TRANSFER CERTIFICATE

ORIGINAL PURCHASER'S NAME: \_\_\_\_\_

ORIGINAL PURCHASER'S ADDRESS: \_\_\_\_\_

CONTRACTOR'S NAME: \_\_\_\_\_

NEW HOMEOWNER'S NAME: \_\_\_\_\_

DATE OF ORIGINAL PURCHASE: \_\_\_\_\_

DATE OF TRANSFER: \_\_\_\_\_

TELEPHONE ( ) \_\_\_\_\_

Please enter a picture of your deck for our drawing. Print your name, address & telephone on the back of your photo and mail to SDUSA - 634 Reese Drive - Conover, NC 28613 / attn: ShadoeTrack Sales.